



 The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage see [www.kp.org/plandocuments](http://www.kp.org/plandocuments) or call 1-800-278-3296 (TTY: 711). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at <http://www.healthcare.gov/sbc-glossary> or call 1-800-278-3296 (TTY: 711) to request a copy.

| Important Questions                                         | Answers                                                                                                                | Why This Matters:                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|-------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| What is the overall deductible?                             | \$0                                                                                                                    | See the Common Medical Events chart below for your costs for services this plan covers.                                                                                                                                                                                                                                                                                                                                                                             |
| Are there services covered before you meet your deductible? | Not Applicable.                                                                                                        | This plan covers some items and services even if you haven't yet met the deductible amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this plan covers certain preventive services without cost-sharing and before you meet your deductible. See a list of covered preventive services at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .    |
| Are there other deductibles for specific services?          | No.                                                                                                                    | You don't have to meet deductibles for specific services.                                                                                                                                                                                                                                                                                                                                                                                                           |
| What is the out-of-pocket limit for this plan?              | \$1,500 Individual / \$3,000 Family                                                                                    | The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met.                                                                                                                                                                                                                        |
| What is not included in the out-of-pocket limit?            | Premiums, and health care services this plan doesn't cover, indicated in chart starting on page 2.                     | Even though you pay these expenses, they don't count toward the out-of-pocket limit.                                                                                                                                                                                                                                                                                                                                                                                |
| Will you pay less if you use a network provider?            | Yes. See <a href="http://www.kp.org">www.kp.org</a> or call 1-800-278-3296 (TTY: 711) for a list of network providers. | This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services. |
| Do you need a referral to see a specialist?                 | Yes, but you may self-refer to certain specialists.                                                                    | This plan will pay some or all of the costs to see a specialist for covered services but only if you have a referral before you see the specialist.                                                                                                                                                                                                                                                                                                                 |

 All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

| Common Medical Event                                                                                                                                                                                | Services You May Need                            | What You Will Pay                         |                                              | Limitations, Exceptions, & Other Important Information                                                                                                    |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------|-------------------------------------------|----------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                                                                                                                                     |                                                  | Plan Provider<br>(You will pay the least) | Non-Plan Provider<br>(You will pay the most) |                                                                                                                                                           |
| If you visit a health care provider's office or clinic                                                                                                                                              | Primary care visit to treat an injury or illness | \$15 / visit                              | Not covered                                  | None                                                                                                                                                      |
|                                                                                                                                                                                                     | Specialist visit                                 | \$15 / visit                              | Not covered                                  | None                                                                                                                                                      |
|                                                                                                                                                                                                     | Preventive care/screening/immunization           | No charge                                 | Not covered                                  | You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. |
| If you have a test                                                                                                                                                                                  | Diagnostic test (x-ray, blood work)              | No Charge                                 | Not covered                                  | None                                                                                                                                                      |
|                                                                                                                                                                                                     | Imaging (CT/PET scans, MRIs)                     | No Charge                                 | Not covered                                  | None                                                                                                                                                      |
| If you need drugs to treat your illness or condition<br><br>More information about <u>prescription drug coverage</u> is available at <a href="http://www.kp.org/formulary">www.kp.org/formulary</a> | Generic drugs                                    | \$10 / prescription                       | Not covered                                  | Up to a 100-day supply retail and mail order. Subject to <u>formulary</u> guidelines. No charge for Contraceptives.                                       |
|                                                                                                                                                                                                     | Preferred brand drugs                            | \$15 / prescription                       | Not covered                                  | Up to a 100-day supply retail and mail order. Subject to <u>formulary</u> guidelines. No charge for Contraceptives..                                      |
|                                                                                                                                                                                                     | Non-preferred brand drugs                        | Same as preferred brand drugs             | Not covered                                  | Same as preferred brand drugs when approved through exception process.                                                                                    |
|                                                                                                                                                                                                     | <u>Specialty drugs</u>                           | \$15 / prescription                       | Not covered                                  | Up to a 30-day supply retail. Subject to <u>formulary</u> guidelines.                                                                                     |
| If you have outpatient surgery                                                                                                                                                                      | Facility fee (e.g., ambulatory surgery center)   | \$100 / procedure                         | Not covered                                  | None                                                                                                                                                      |
|                                                                                                                                                                                                     | Physician/surgeon fees                           | No charge                                 | Not covered                                  | None                                                                                                                                                      |

| Common Medical Event                    | Services You May Need                            | What You Will Pay                                                                                                                                                                     |                                              | Limitations, Exceptions, & Other Important Information                                                                                                                                |
|-----------------------------------------|--------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                         |                                                  | Plan Provider<br>(You will pay the least)                                                                                                                                             | Non-Plan Provider<br>(You will pay the most) |                                                                                                                                                                                       |
| If you need immediate medical attention | <u>Emergency room care</u>                       | \$100 / visit                                                                                                                                                                         | \$100 / visit                                | None                                                                                                                                                                                  |
|                                         | <u>Emergency medical transportation</u>          | \$100 / trip                                                                                                                                                                          | \$100 / trip                                 | None                                                                                                                                                                                  |
|                                         | <u>Urgent care</u>                               | \$15 / visit                                                                                                                                                                          | \$15 / visit                                 | Non-Plan providers covered when temporarily outside the service area.                                                                                                                 |
|                                         | <u>Facility fee (e.g., hospital room)</u>        | \$250 / admission                                                                                                                                                                     | Not covered                                  | None                                                                                                                                                                                  |
| If you have a hospital stay             | <u>Physician/surgeon fees</u>                    | No charge                                                                                                                                                                             | Not covered                                  | None                                                                                                                                                                                  |
|                                         | <u>Outpatient services</u>                       | Mental / Behavioral Health: \$15 / individual visit. No Charge for other outpatient services;<br>Substance Abuse: \$15 / individual visit.<br>\$5 / day for other outpatient services | Not covered                                  | Mental / Behavioral health: \$7 / group visit;<br>Substance Abuse: \$5 / group visit                                                                                                  |
|                                         | <u>Inpatient services</u>                        | \$250 / admission                                                                                                                                                                     | Not covered                                  | None                                                                                                                                                                                  |
|                                         | <u>Office visits</u>                             | No charge                                                                                                                                                                             | Not covered                                  | Depending on the type of services, a copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) |
| If you are pregnant                     | <u>Childbirth/delivery professional services</u> | No charge                                                                                                                                                                             | Not covered                                  | None                                                                                                                                                                                  |
|                                         | <u>Childbirth/delivery facility services</u>     | \$250 / admission                                                                                                                                                                     | Not covered                                  | None                                                                                                                                                                                  |
|                                         | <u>Home health care</u>                          | No charge                                                                                                                                                                             | Not covered                                  | Up to 2 hours maximum / visit, up to 3 visits maximum / day, up to 100 visits maximum / year.                                                                                         |

| Common Medical Event                   | Services You May Need            | What You Will Pay                                         |                                              | Limitations, Exceptions, & Other Important Information                |
|----------------------------------------|----------------------------------|-----------------------------------------------------------|----------------------------------------------|-----------------------------------------------------------------------|
|                                        |                                  | Plan Provider<br>(You will pay the least)                 | Non-Plan Provider<br>(You will pay the most) |                                                                       |
| needs                                  | <u>Rehabilitation services</u>   | Inpatient: \$250 / admission;<br>Outpatient: \$15 / visit | Not covered                                  | None                                                                  |
|                                        | <u>Habilitation services</u>     | \$15 / visit                                              | Not covered                                  | None                                                                  |
|                                        | <u>Skilled nursing care</u>      | No Charge                                                 | Not covered                                  | 100 days maximum / benefit period.                                    |
|                                        | <u>Durable medical equipment</u> | No Charge                                                 | Not covered                                  | Subject to <u>formulary</u> guidelines. Requires prior authorization. |
|                                        | <u>Hospice services</u>          | No charge                                                 | Not covered                                  | None                                                                  |
| If your child needs dental or eye care | Children's eye exam              | No charge                                                 | Not covered                                  | None                                                                  |
|                                        | Children's glasses               | Not covered                                               | Not covered                                  | None                                                                  |
|                                        | Children's dental check-up       | Not covered                                               | Not covered                                  | None                                                                  |

#### Excluded Services & Other Covered Services:

##### **Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)**

- Children's glasses
- Chiropractic care
- Cosmetic surgery
- Dental care (Adult & Child)
- Hearing aids
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S
- Private-duty nursing
- Routine foot care
- Weight loss programs

##### **Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)**

- Acupuncture (Plan provider referred)
- Bariatric surgery
- Routine eye care (Adult)

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact the agencies in the chart below. Additionally, a consumer assistance program can help you file your appeal. Contact the California Department of Managed Health Care and Department of Insurance at 980 9th St, Suite #500 Sacramento, CA 95814, 1-888-466-2219 or <http://www.HealthHelp.ca.gov>.

**Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:**

|                                                                                              |                                                                                                           |
|----------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|
| Kaiser Permanente Member Services                                                            | 1-800-278-3296 (TTY: 711) or <a href="http://www.kp.org/memberservices">www.kp.org/memberservices</a>     |
| Department of Labor's Employee Benefits Security Administration                              | 1-866-444-EBSA (3272) or <a href="http://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a> |
| Department of Health & Human Services, Center for Consumer Information & Insurance Oversight | 1-877-267-2323 x61565 or <a href="http://www.ccio.cms.gov">www.ccio.cms.gov</a>                           |
| California Department of Insurance                                                           | 1-800-927-HELP (4357) or <a href="http://www.insurance.ca.gov">www.insurance.ca.gov</a>                   |
| California Department of Managed Healthcare                                                  | 1-888-466-2219 or <a href="http://www.healthhelp.ca.gov/">www.healthhelp.ca.gov/</a>                      |

**Does this plan provide Minimum Essential Coverage? Yes**

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

**Does this plan meet the Minimum Value Standards? Yes**

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

**Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-788-0616 (TTY: 711)  
 Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-278-3296 (TTY: 711)  
 Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-757-7585 (TTY: 711)  
 Navajo (Dine): Dine'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-800-278-3296 (TTY: 711)

\_\_\_\_\_ To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

**Peg is Having a Baby**

(9 months of in-network pre-natal care and a hospital delivery)

- The plan's overall deductible \$0
- Specialist copayment \$15
- Hospital (facility) copayment \$250
- Other (blood work) copayment \$0

This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*)  
Childbirth/Delivery Professional Services  
Childbirth/Delivery Facility Services  
Diagnostic tests (*ultrasounds and blood work*)  
Specialist visit (*anesthesia*)

**Total Example Cost** \$12,800

In this example, Peg would pay:

| Cost Sharing                      |       |
|-----------------------------------|-------|
| Deductibles                       | \$0   |
| Copayments                        | \$300 |
| Coinsurance                       | \$0   |
| What isn't covered                |       |
| Limits or exclusions              | \$60  |
| <b>The total Peg would pay is</b> |       |
| <b>\$360</b>                      |       |

**Managing Joe's type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

- The plan's overall deductible \$0
- Specialist copayment \$15
- Hospital (facility) copayment \$250
- Other (blood work) copayment \$0

This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*)  
Diagnostic tests (*blood work*)  
Prescription drugs  
Durable medical equipment (*glucose meter*)

**Total Example Cost** \$7,400

In this example, Joe would pay:

| Cost Sharing                      |       |
|-----------------------------------|-------|
| Deductibles                       | \$0   |
| Copayments                        | \$800 |
| Coinsurance                       | \$0   |
| What isn't covered                |       |
| Limits or exclusions              | \$50  |
| <b>The total Joe would pay is</b> |       |
| <b>\$850</b>                      |       |

**Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

- The plan's overall deductible \$0
- Specialist copayment \$15
- Hospital (facility) copayment \$250
- Other (x-ray) copayment \$0

This EXAMPLE event includes services like:

Emergency room care (*including medical supplies*)  
Diagnostic test (*x-ray*)  
Durable medical equipment (*crutches*)  
Rehabilitation services (*physical therapy*)

**Total Example Cost** \$1,900

In this example, Mia would pay:

| Cost Sharing                      |       |
|-----------------------------------|-------|
| Deductibles                       | \$0   |
| Copayments                        | \$300 |
| Coinsurance                       | \$0   |
| What isn't covered                |       |
| Limits or exclusions              | \$0   |
| <b>The total Mia would pay is</b> |       |
| <b>\$300</b>                      |       |

The plan would be responsible for the other costs of these EXAMPLE covered services.